

# Cloud-based ERP Software That Empowers Local Governments to Thrive

Cloud-based ERP solutions designed specifically  
for local government and their residents.



# Introduction

2,945+

Local Governments Served

100%

Focused on Local Government  
ERP Solutions

99%

Customer Retention

Since 1987, BS&A Software has been providing exceptional software solutions to local governments.

BS&A Software empowers local governments with cloud-based solutions designed to make public service easier, more efficient, and more effective. From finance to community development, our products help municipalities deliver better services with transparency, simplicity, and unparalleled support.

## BS&A Cloud Platform

The BS&A Cloud Platform is a complete, cloud-based ERP solutions built for municipalities – giving you the power to manage finances, human resources, utilities, property tax, payments, and more, all in one place. No more expensive, on-site hardware; instead, securely access your applications online from any device, anywhere, anytime. Our cloud-based platform was specifically developed to meet the demands of local government, with the convenience and functionality to streamline daily operations. Hosted in Microsoft Azure data centers, the BS&A Cloud platform lets you access the latest tools while we handle updates, security, and maintenance – so you can focus on efficiency and better serving your community.

# Key benefits of the BS&A Cloud Platform



## Access anytime, anywhere

Whether you're at the office, in a meeting, or working remotely, our Cloud Platform keeps you fully connected with flexibility to ensure you have access to your data anytime, anywhere.



## Remote, but collaborative

Your team can easily work from different locations, accessing and sharing data in real-time. This simplifies collaboration and helps reduce redundant tasks across departments.



## Scalable cost-effectiveness

Say goodbye to costly hardware upgrades. The BS&A Cloud Platform minimizes the need for on-premise infrastructure, so you can enjoy predictable, subscription-based pricing that grows with your community's needs, instead of outgrowing your systems.



## Automatic updates

With the cloud-based ERP solutions, you're always working with the latest version of our software. Updates are handled seamlessly, so you can continue your work uninterrupted, while also benefiting from the newest features and enhanced security and compliance measures.



## Advanced security

We know that data security is critical. Hosted in Microsoft Azure, our cloud platform uses top-tier security measures to protect your data.



## Data backup and recovery

Your data is backed up securely within the cloud, ensuring stringent security compliance protocol that allows for advanced protection measures and data breach monitoring to protect against potential cyberattacks.

# Software that works as hard as you do

From managing finance to providing payment options with resident, we have the solutions you need to better manage your municipality.

## Supporting every corner of your community

BS&A Software delivers intuitive solutions designed to simplify local government operations. Our cloud-based products are purpose-built to meet municipalities' diverse needs, helping you manage essential services with ease and precision. Explore how each tightly integrated solution can make your work more efficient, productive, and impactful.

The BS&A Software suite streamlines everything from financial management to resident engagement – with access anytime, anywhere.

- Financial Management
- Utilities Management
- Payments
- Human Resource Management
- Community Development
- Assessing and Property Tax
- Online Self-Service Portal\*

\* Formerly BS&A Online

# Our Innovative Solutions

Tightly-integrated, cloud-based ERP software to efficiently manage operations and a self-service portal for residents designed exclusively for municipalities.

ERP Software Solutions	Financial Management	Human Resource Management	Utilities Management	Community Development	Assessing and Property Tax
Online Self-Service Portal*	<ul style="list-style-type: none"> <li>• Over the Counter Payments</li> </ul>		<ul style="list-style-type: none"> <li>• Online Bill Pay</li> </ul>	<ul style="list-style-type: none"> <li>• Inspection Requests</li> <li>• Permit Applications</li> <li>• Certificate Renewals</li> <li>• PZE Applications</li> <li>• Business Licenses</li> </ul>	<ul style="list-style-type: none"> <li>• Public Records Search</li> <li>• Online Bill Pay</li> </ul>
	<ul style="list-style-type: none"> <li>• General Ledger</li> <li>• Budgeting</li> <li>• Project &amp; Grant Accounting</li> <li>• Bank Reconciliation</li> <li>• Cash Receipting</li> <li>• Accounts Payable</li> <li>• Accounts Receivable</li> <li>• Purchase Order</li> <li>• Fixed Assets</li> <li>• Inventory Management</li> </ul>	<ul style="list-style-type: none"> <li>• Payroll</li> <li>• Human Resources</li> <li>• Timesheets</li> <li>• Employee Self Service</li> </ul>	<ul style="list-style-type: none"> <li>• Utility Billing</li> <li>• Work Orders</li> <li>• Service Requests</li> </ul>	<ul style="list-style-type: none"> <li>• Building, Permits, and Inspections</li> <li>• Planning, Zoning, and Engineering</li> <li>• Code Enforcement</li> <li>• Business Licensing</li> </ul>	<ul style="list-style-type: none"> <li>• Assessing/Equalization</li> <li>• Property Tax/County Tax</li> <li>• County Delinquent Tax</li> <li>• Special Assessment</li> </ul>

\* Formerly BS&A Online

# Financial Management

Take control of your finances with our fully integrated financial management solutions. Manage general ledger, accounts payable, budgeting, and more—all in one streamlined cloud platform.

- ✓ GAAP-compliant general ledger, budgeting, and reporting
- 🔒 Secure, accurate tracking for better decision-making
- 🕒 Integrated solutions for real-time visibility and detailed drill-down data
- 📊 Project and grant tracking for transparent accountability

## Comprehensive solution including:

- General Ledger
- Accounts Payable
- Accounts Receivable
- Cash Receipting
- Fixed Assets
- Purchase Order
- Budgeting
- Project & Grant Accounting
- Bank Reconciliation



Comprehensive Reporting Features

Integration with Payroll and HR Modules

Workflow Automation

# Utilities Management




Our Utilities Management simplifies the billing process from start to finish. It tracks usage, generates accurate bills, and provides residents with a smooth payment experience, leaving less room for error and more time for efficiency.

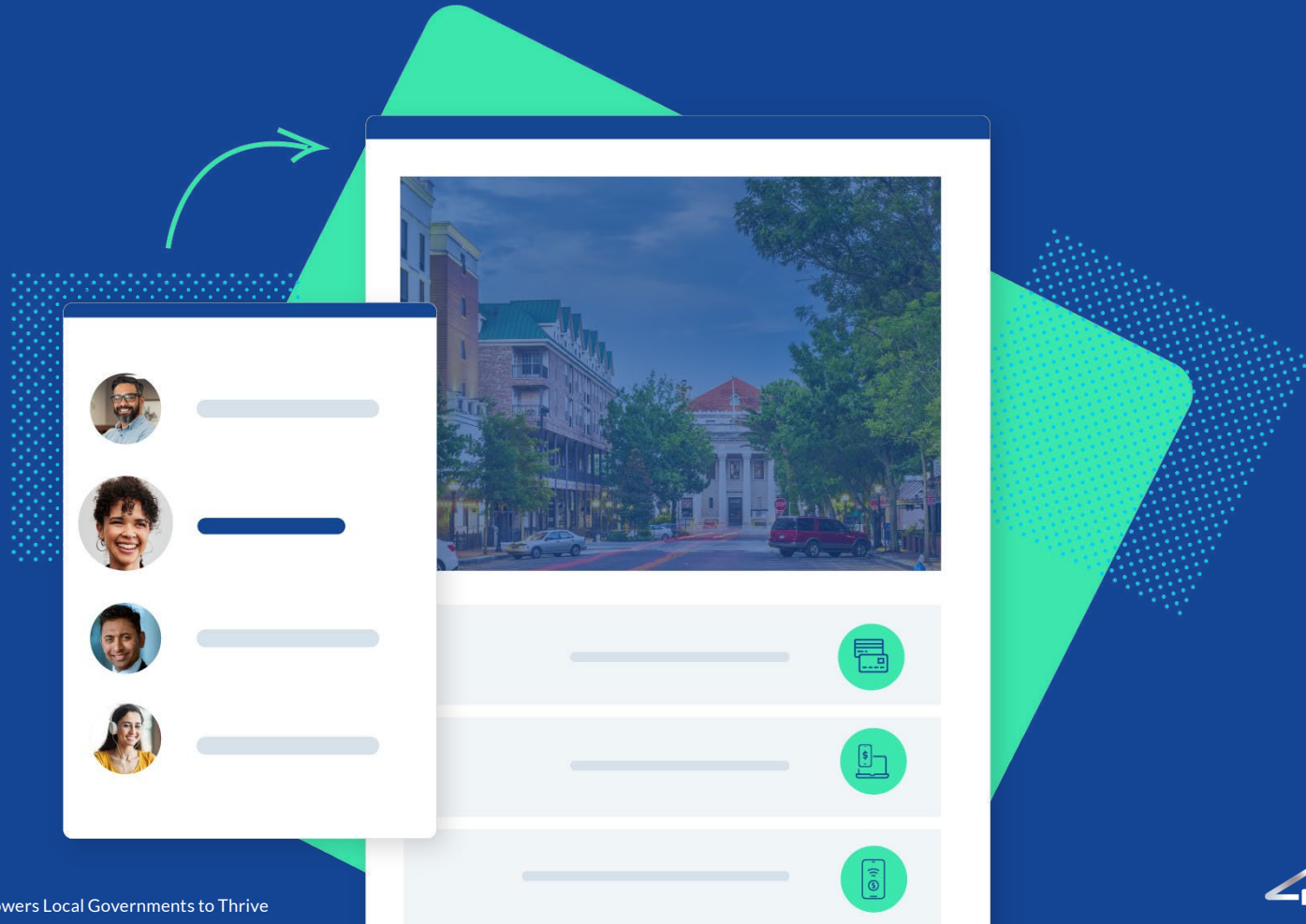
- ☑ Customizable billing cycles and flexible fees
- 📄 ACH payment and paperless options
- 🔗 Integration with work order management for efficient operations
- 💰 Integrated payment processing
- 👤 Resident-friendly payment options



# BS&A Payments

BS&A's Payments solution provides secure, straightforward payment processing for your community. Accept secure payments anytime — built to handle taxes, utilities, and more.




-  Multiple payment methods and recurring options
-  Secure, compliant processing and detailed reporting
-  Resident-friendly access from any device








# Human Resources Management

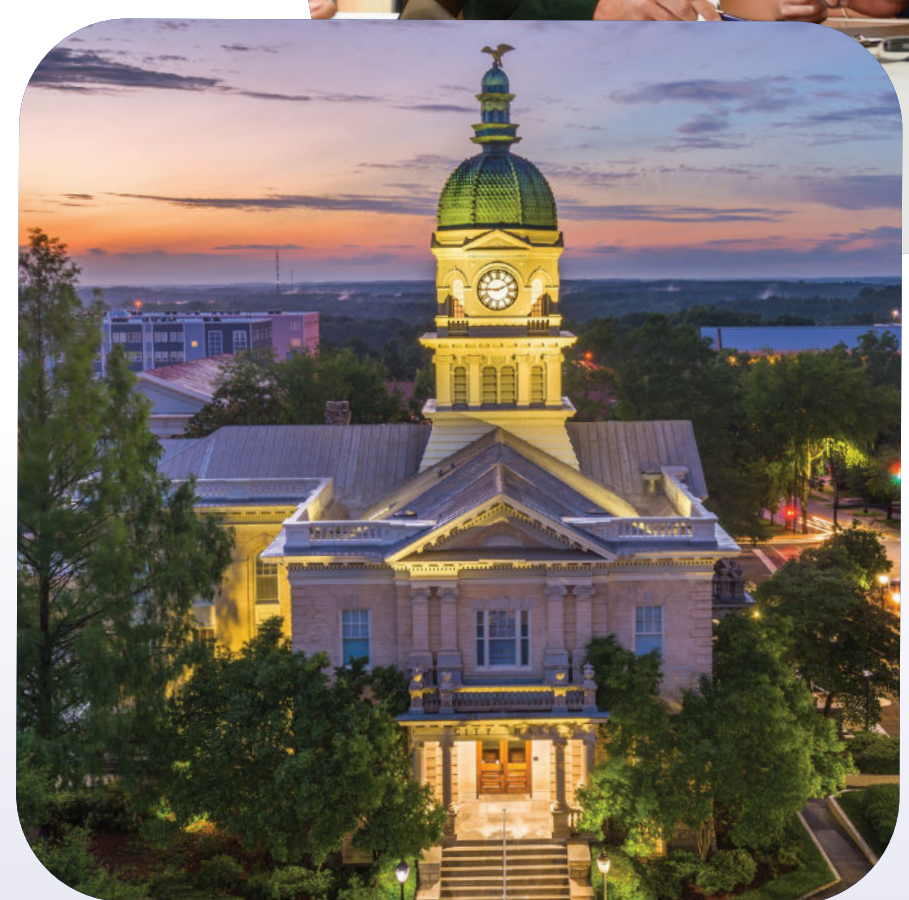
Our HR Management software is designed with your people in mind. It covers payroll, employee records, time tracking, and benefits administration. Created to simplify processes and support your team, so you can focus on the people who keep your community thriving.

-  Payroll automation and reporting compliance
-  Self-service options for employees
-  Flexible leave accrual and benefit management

# Community Development




Our Community Development suite helps you stay organized, compliant, and ready to grow, from permits and inspections to code enforcement. It allows you to handle projects and approvals with ease, ensuring future planning will have a long-lasting, positive impact on your community.

-  A comprehensive suite including Permitting, Inspections, Code Enforcement, Planning, Zoning, and Engineering
-  Project management and tracking
-  Code compliance features for seamless operations



# Assessing & Property Tax




Our Assessing & Property Tax solutions offer all the tools needed for accurate property assessments, exemptions, appeals, and seamless tax collection. Keep your assessments accurate and your revenue on track.

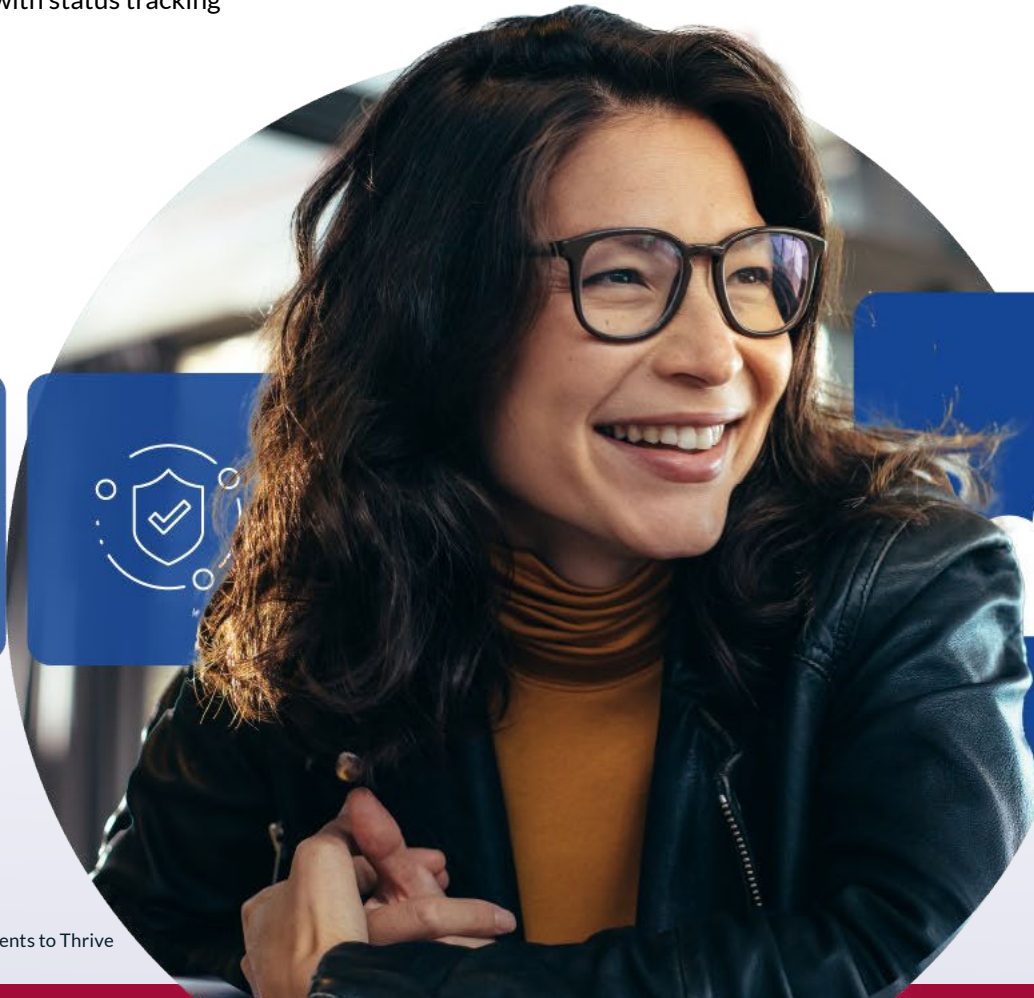
-  Seamless property assessment and tax collection
-  Exemption tracking and appeals management
-  Comprehensive tax administration features



# Online Self-Service Portal

Formerly called BS&A Online, our Online Self-Service Portal makes it easy for residents, businesses, and contractors to interact with your municipality. They can view public records, pay bills, and submit permits anytime, anywhere, helping build a connected, engaged community.

-  24/7 public records access and payment portal
-  Secure online billing and ACH options
-  Simple permit applications and inspections with status tracking



# BS&A Software is a leading provider of cloud-based ERP solutions for local governments.

Our solutions are designed to help municipalities improve their efficiency, effectiveness, and resident engagement. BS&A is deeply committed to providing unparalleled customer support and service. See why 99% of BS&A customers *STAY* customers.

**Contact us today to learn more about how BS&A Software can help your community thrive.**

🌐 [www.bsasoftware.com](http://www.bsasoftware.com)  
✉ [inquiry@bsasoftware.com](mailto:inquiry@bsasoftware.com)  
☎ **855-272-7638**

14965 Abbey Lane, Bath, MI, 48808  
855-272-7638  
[www.bsasoftware.com](http://www.bsasoftware.com)  
[inquiry@bsasoftware.com](mailto:inquiry@bsasoftware.com)

